

Patient Name: \_\_\_\_\_



Brisbane Smiles

# DENTAL AND MEDICAL FORMS

PRIVATE AND CONFIDENTIAL

*Your rights as a patient are detailed in Our Charter of Patient Rights*

*Available online at [www.brisbanesmiles.com.au](http://www.brisbanesmiles.com.au)*

We welcome you to Brisbane Smiles! We ask you to provide the following information to help us provide you with appropriate dental care,.

Title: Dr Mr Mrs Ms First Name \_\_\_\_\_ Surname \_\_\_\_\_

Preferred Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Home Address: \_\_\_\_\_ Suburb & Postcode \_\_\_\_\_

Phone – Mobile \_\_\_\_\_ Phone - Other \_\_\_\_\_

Email \_\_\_\_\_ Name of person responsible for payment of fees \_\_\_\_\_

*Your email may be used for direct contact regarding appointments, treatment and other purposes including marketing. You may opt out of direct marketing at any time by notifying our practice in writing.*

Which is the best contact method to contact you? (please circle)      Mobile Call      Other Call      Mobile SMS      Email

Place of Employment \_\_\_\_\_ Your current Health Fund (if any) \_\_\_\_\_

In Emergency, Next of Kin Name: \_\_\_\_\_ Next of Kin Phone: \_\_\_\_\_

How did you find us?

- Existing Patient or Previous Patient of the Brisbane Smiles/Smile Artistry
- Family or Friend. *So we can thank them, who?* \_\_\_\_\_
- Community Involvement Which event of group? \_\_\_\_\_
- Website
- Social Media *Circle* Facebook Instagram Twitter
- Google search *What was your search?:* \_\_\_\_\_
- Billboards and Signs
- Radio and Television
- Newspaper and Magazines
- Other Sources *Please provide further information:* \_\_\_\_\_

Are you from a different cultural or linguistic background? Yes · No ·

Are you of Aboriginal or Torres Strait Islander descent? Yes · No ·

What is the main purpose for your visit today? \_\_\_\_\_

During your Treatment at Brisbane Smiles we will make use of Digital Photography. These photos are stored securely in the cloud. Brisbane Smiles may use non-identifiable copies of 'before' and 'after' photos for patient resource material and for advertising purposes. Should any identifiable (Face) shots be used, Brisbane Smiles will first gain your verbal and written consent. All photos of teeth and smiles remain the property of Brisbane Smiles and are not transferrable to other Dentists.

Initials \_\_\_\_\_

Date \_\_\_\_\_

Thank-you for choosing Brisbane Smiles to consult regarding your smile. We are committed to your treatment being personalised. The following is a statement of our Financial Policy which we require you to read and acknowledge.

FULL PAYMENT IS DUE AT THE TIME OF TREATMENT.

WE ACCEPT CASH, EFTPOS, ELECTRONIC BANK TRANSFERS (in advance) AND CREDIT CARDS.

#### DENTAL FEES

We are committed to providing you with the best treatments and we charge what is usual and customary for the service. You will be informed of fees before your treatment begins. It is your responsibility to discuss any financial concerns you have before your treatment is commenced.

*All Appointments are considered confirmed three (3) business days prior*

To provide prompt care to our patients, we do charge a 'Late Cancellation' or 'Change of Appointment' Fee if less than three days notice is given.

During your initial appointments our Dentists may require additional x-rays and impressions of your teeth in addition to your appointment. Brisbane Smiles will assist by providing a Invoice to take to your Health Fund at the time of your Appointment, however you will need to pay the full invoice prior to receiving your Health Fund claim directly from your provider. Payment by Cheque and Electronic Bank Transfer must be made three days in advance of the treatment.

#### CHANGING APPOINTMENTS

To ensure we run on-time for your appointments and the appointments of our other patients we appreciate at least three business days notice to change your appointment times. If you are late to an appointment your appointment may be rescheduled and a fee charged. If you miss an appointment a fee will be charged and future appointments will require full non-refundable pre-payment before booking. Please note we do not change appointments via email due to privacy laws.

#### PRIVACY POLICY

The information contained in this questionnaire and collected during appointments will form a confidential and private document between yourself and Brisbane Smiles. Sensitive Health Information is collected with your consent and only staff who need to see your personal information will have access to the records.. Brisbane Smiles will protect the information from misuse and loss. Patient details will only be discussed with the individual or individual's guardian. Further details of our Privacy Policy are available online, but by signing below you acknowledge to the collection of your private information in accordance with our policy.

#### TREATMENT CONDITIONS

To ensure the confidentiality of our patients and staff and to ensure your appointments are on-time, we do not allow tablets, mobile phones, photographic or video cameras to be used in our surgeries. Mobile Phones can interfere with our Dental Equipment, and we appreciate that your Mobile Phone is switched to off in the surgeries.

We use various Dental Locations and these practices have no other association with Brisbane Smiles than providing the location.

#### CONSENT TO PROCEED

Thank-you for understanding our Financial and Privacy Policies. Please accept these policies below.

Name of Patient (Please Print) \_\_\_\_\_

Signature of Patient or Responsible Guardian \_\_\_\_\_

Date \_\_\_\_\_



# DENTAL HISTORY

Name \_\_\_\_\_ Nickname \_\_\_\_\_ Age \_\_\_\_\_  
 Referred by \_\_\_\_\_ How would you rate the condition of your mouth?  Excellent  Good  Fair  Poor  
 Previous Dentist \_\_\_\_\_ How long have you been a patient? \_\_\_\_\_ Months/Years  
 Date of most recent dental exam \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of most recent x-rays \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Date of most recent treatment (other than a cleaning) \_\_\_\_/\_\_\_\_/\_\_\_\_  
 I routinely see my dentist every:  3 mo.  4 mo.  6 mo.  12 mo.  Not routinely

**WHAT IS YOUR IMMEDIATE CONCERN?** \_\_\_\_\_

**PLEASE ANSWER YES OR NO TO THE FOLLOWING:**

**YES NO**

## PERSONAL HISTORY



1. Are you fearful of dental treatment? How fearful, on a scale of 1 (least) to 10 (most) [ ] \_\_\_\_\_
2. Have you had an unfavorable dental experience? \_\_\_\_\_
3. Have you ever had complications from past dental treatment? \_\_\_\_\_
4. Have you ever had trouble getting numb or had any reactions to local anesthetic? \_\_\_\_\_
5. Did you ever have braces, orthodontic treatment or had your bite adjusted, and at what age? \_\_\_\_\_
6. Have you had any teeth removed or missing teeth that never developed or lost teeth due to injury or facial trauma? \_\_\_\_\_

## GUM AND BONE



7. Do your gums bleed or are they painful when brushing or flossing? \_\_\_\_\_
8. Have you ever been treated for gum disease or been told you have lost bone around your teeth? \_\_\_\_\_
9. Have you ever noticed an unpleasant taste or odor in your mouth? \_\_\_\_\_
10. Is there anyone with a history of periodontal disease in your family? \_\_\_\_\_
11. Have you ever experienced gum recession? \_\_\_\_\_
12. Have you ever had any teeth become loose on their own (without an injury), or do you have difficulty eating an apple? \_\_\_\_\_
13. Have you experienced a burning or painful sensation in your mouth not related to your teeth? \_\_\_\_\_

## TOOTH STRUCTURE



14. Have you had any cavities within the past 3 years? \_\_\_\_\_
15. Does the amount of saliva in your mouth seem too little or do you have difficulty swallowing any food? \_\_\_\_\_
16. Do you feel or notice any holes (i.e. pitting, craters) on the biting surface of your teeth? \_\_\_\_\_
17. Are any teeth sensitive to hot, cold, biting, sweets, or do you avoid brushing any part of your mouth? \_\_\_\_\_
18. Do you have grooves or notches on your teeth near the gum line? \_\_\_\_\_
19. Have you ever broken teeth, chipped teeth, or had a toothache or cracked filling? \_\_\_\_\_
20. Do you frequently get food caught between any teeth? \_\_\_\_\_

## BITE AND JAW JOINT



21. Do you have problems with your jaw joint? (pain, sounds, limited opening, locking, popping) \_\_\_\_\_
22. Do you feel like your lower jaw is being pushed back when you bite your back teeth together? \_\_\_\_\_
23. Do you avoid or have difficulty chewing gum, carrots, nuts, bagels, baguettes, protein bars, or other hard, dry foods? \_\_\_\_\_
24. In the past 5 years, have your teeth changed (become shorter, thinner or worn) or has your bite changed? \_\_\_\_\_
25. Are your teeth becoming more crooked, crowded, or overlapped? \_\_\_\_\_
26. Are your teeth developing spaces or becoming more loose? \_\_\_\_\_
27. Do you have trouble finding your bite, or need to squeeze, tap your teeth together, or shift your jaw to make your teeth fit together? \_\_\_\_\_
28. Do you place your tongue between your teeth or close your teeth against your tongue? \_\_\_\_\_
29. Do you chew ice, bite your nails, use your teeth to hold objects, or have any other oral habits? \_\_\_\_\_
30. Do you clench or grind your teeth together in the daytime or make them sore? \_\_\_\_\_
31. Do you have any problems with sleep (i.e. restlessness or teeth grinding), wake up with a headache or an awareness of your teeth? \_\_\_\_\_
32. Do you wear or have you ever worn a bite appliance? \_\_\_\_\_

## SMILE CHARACTERISTICS



33. Is there anything about the appearance of your teeth that you would like to change (shape, color, size)? \_\_\_\_\_
34. Have you ever whitened (bleached) your teeth? \_\_\_\_\_
35. Have you felt uncomfortable or self conscious about the appearance of your teeth? \_\_\_\_\_
36. Have you been disappointed with the appearance of previous dental work? \_\_\_\_\_

Patient's Signature \_\_\_\_\_ Date \_\_\_\_\_  
 Doctor's Signature \_\_\_\_\_ Date \_\_\_\_\_